REPORT FROM THE CEO & CHAIRPERSON, BOARD OF DIRECTORS

2018 ANNUAL REPORT

Leading with Values.

It is a privilege and an honour to serve the members of Sunshine Coast Credit Union, and a responsibility that we fulfill with enormous pride and care, as do every one of our dedicated staff and board members. As co-owners, we are grateful for your continued support.

2018 was another successful year and we continue to perform very well relative to our industry peers. Total assets grew by 10.46%, reaching a milestone mark of \$704 million at the end of 2018. Both lending and deposit goals were exceeded, with deposits growing by \$58 million (10.56%) ensuring our ability to meet lending demand and fueling loan growth of \$55.3 million (9.72%). Exceptional growth and a slight widening in interest rate spreads resulted in an operating margin of \$18.1 million. Capital adequacy remained strong at 16.3%, well above the regulatory requirement of 8%, while net new membership growth came in at 2.62%, making your credit union 17,251 members strong. Further, SunCu Financial Services, SCCU's wealth management subsidiary, grew a notable \$8.5 million or 5.5% in 2018.

In today's competitive environment, your voice is essential to our success. We are pleased that 80% of our members rate SCCU as outstanding or very good when compared to other organizations, 86% of our members enjoy doing business with us, and 85% rate our community support as excellent or very good. As always, thank you for taking the time to share your feedback through our surveys.

We are committed to maintaining the values and integrity we've built in the past 78 years. We also realize that as the world changes around us, we need to evolve too. We're excited that our institution is in the champion seat for the national credit union transition to digital service delivery and will be one of the first to launch in the marketplace. Leading with new value and new technology, we took a massive stride forward in 2018 by introducing online account opening, which was a collective effort of several credit unions, made possible through formal collaboration. Building an eco-system that strengthens our members' financial health is a key focus for us today and in the future. Collaborating with organizations such as Qtrade Advisor, The Co-operators and Rhiza Capital ensures that what we deliver to you is robust, competitive and holistic - from wealth management and insurance to social impact investing.

As our industry transforms, we're continuously assessing our environment for new opportunities and potential threats. Our robust reporting and risk management framework allows management and the board to monitor and mitigate potential industry risks, all the while keeping key performance indicators top of mind. 2019 will mark a strong investment year for your credit union, with the goal of elevating our members' experience no matter how you prefer to do business with us - digitally, in branch, or in the comfort of your own home. We will be asking for your input and inviting members to test new offerings along the way so that we can gain your first-hand feedback.

We are passionate about the journey we're on together, and proud to provide industry-leading advice and expertise, with people in the community who care. Leading with values.

Shelley McDade CEO, Sunshine Coast Credit Union

John Wiseman Chairperson, Board of Directors





John Wiseman Chairperson **Richard Wilson*** 1st Vice Chairperson Sue Anne Linde 2nd Vice Chairperson

Manjit Kang* Member at Large Tim Anderson Betty Baxter Chris Fawcus Cheryl McNicol

*Terms expire at the 2019 Annual General Meeting

YOU ARE INVITED TO ATTEND OUR 78TH **ANNUAL GENERAL MEETING**

1. Call to Order

- 2. Introduction
- of Officers
- AGENDA 3. Adoption of Agenda
 - 4. Appointment of Recording Secretary
- **MGM** 5. Adoption of Minutes of the 77[™] AGM, held April 24, 2018
 - 6. Business Arising Out of the Minutes
 - 7. Directors', CEO and Financial Report
- 8. Auditors' Report

- 9. Adoption of Reports
- 10. Report on Attendance
- 11. Directors' Election
- Results
- 12. New Business
- 13. Appointment of Auditors
 - 14. Motion to Authorize the Directors to Set the Audit Fee
 - 15. Member Questions and Comments
 - 16. Good and Welfare 17. Adjournment

ISSUED: March 2019

Discover our complete Annual Report online at www.sunshineccu.com/Report or in-branch: Governance Report

Management Discussion and Analysis Consolidated Financial Statements Community Enrichment Report Credit Union Rules

Mutual funds, other securities and securities related financial planning services are offered through Qtrade Advisor, a division of Credential Qtrade Securities Inc., Member of the Canadian Investor Protection Fund.

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ד 78[™] ANNUAL כ GENERAL MEE GENERAL MEETING OF SUNSHINE COAST CREDIT UNION TUESDAY, APRIL 30TH, 2019, 7:00 PM RAVEN'S CRY THEATRE 5555 SUNSHINE COAST HWY SECHELT, BC



AUDITOR'S REPORT

REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY CONSOLIDATED FINANCIAL STATEMENTS

To the Members of Sunshine Coast Credit Union,

Opinion

The summary consolidated financial statements, which comprise the summary consolidated statement of financial position as at December 31, 2018, the summary consolidated statements of earnings and consolidated statement of changes in members' equity, and consolidated statement of cash flows for the year then ended, and related notes, are derived from the audited consolidated financial statements of Sunshine Coast Credit Union as at December 31, 2018.

In our opinion, the accompanying summary consolidated financial statements are a fair summary of the consolidated financial statement, in accordance with Article 128 of the Financial Institutions Act of BC.

Summary Consolidated Financial Statements

The summary consolidated financial statements do not contain all the disclosures required by International Financial Reporting Standards. Reading the summary consolidated financial statements and the auditor's report thereon, therefore, is not a substitute for reading the Credit Union's audited consolidated financial statements and the auditor's report thereon.

The summary consolidated financial statements and the audited consolidated financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

The Audited Consolidated Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on those consolidated financial statements in our report dated February 27, 2019.

Management's Responsibility for the Summary Consolidated Financial Statements

Management is responsible for the preparation of the summary consolidated financial statements in accordance with Article 128 of the Financial Institutions Act of BC.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary consolidated financial statements are a fair summary of the audited consolidated financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, Engagements to Report on Summary Financial Statements.

Vancouver, Canada February 27, 2019

Grant Thornton LLP Chartered Professional Accountants Audit • Tax • Advisory Grant Thornton LLP. A Canadian Member of Grant Thornton International Ltd

FINANCIAL RESULTS

SUMMARY CONSOLIDATED STATEMENT OF **FINANCIAL POSITION**

December 31	2018	2017	Year ended December 31	2018	2017
Assets Cash and cash equivalents Loans	\$ 13,704,912 624,231,941	\$ 14,532,962 568.929.540	Financial income Financial expense	\$ 24,021,098 9,176,380	\$ 19,611,163 6,311,225
Investments and other assets Property, equipment and intangible assets	61,043,535 5,189,955	48,794,357 5,208,082	Financial margin Provision on loans	14,844,718 584,759	13,299,938 391,034
Total assets	\$ 704,170,343	\$ 637,464,941	Other income	3,886,640	3,322,233
Liabilities and members' equity			Operating margin Operating expenses	18,146,599 13,554,855	16,231,137 12,413,750
Borrowings Secured borrowings Deposits	\$	\$ 2,000,000 44,692,812 549,069,649	Earnings from operations	4,591,744	3,817,387
Payables and accruals Patronage and investment shares	3,931,382 2,631,897	3,132,246 2,640,209	Distributions to members	15,212	9,157
Retained earnings Accumulated other comprehensive loss	40,277,817 (571,963)	36,695,842 (765,817)	Earnings before income taxes	4,576,532	3,808,230
Total liabilities and members' equity	\$ 704,170,343	\$ 637,464,941	Provision for income taxes	870,908	511,787
Signed on behalf of the Boa	ard of Directors	s bv:	Net earnings for the year	3,705,624	3,296,443
			Other comprehensive income (loss)	224,809	(970,255)
John Wiseman	Richard Wilson		Total comprehensive income for the year	\$ 3,930,433	\$ 2,326,188

John Wiseman Chairperson

1st Vice Chairperson

SUMMARY CONSOLIDATED STATEMENT OF **CHANGES IN MEMBERS' EQUITY**

Year ended December 31, 2018				Year ended December 31	2018	2017
Patronage and		Accumulated Other		Cash derived from (applied to):		
Investment Shares	Retained Earnings	Comprehensive Income (loss)	Total	Operating	\$ 8,075,653	\$ (19,368,438)
Balance on				Investing	(12,854,176)	(4,843,314)
December 31, 2017 \$ 2,640,209 Adjustment from the –	\$ 36,695,842	\$ (765,817)	\$ 38,570,234	Financing	3,950,473	22,677,789
adoption of IFRS 9	(23,850)	(30,955)	(54,805)	Net decrease in cash resources	(828,050)	(1,533,963)
Adjusted balance on						
January 1, 2018 2,640,209 Net earnings –	36,671,992 3,705,624	(796,772)	38,515,429 3,705,624	Cash resources, beginning of year	14,532,962	16,066,925
Other changes (8,312)	(99,799)	224,809	116,698	Cash resources, end of year	\$ 13,704,912	\$ 14,532,962
Balance on						
December 31, 2018 \$ 2,631,897	\$ <u>40,277,817</u>	\$ (571,963)	\$ <u>42,337,751</u>			

SUMMARY CONSOLIDATED STATEMENT OF **EARNINGS & COMPREHENSIVE INCOME**

SUMMARY CONSOLIDATED STATEMENT OF **CASH FLOWS**