



**Sunshine Coast**  
**CREDIT UNION**

# 2019

## ANNUAL REPORT

### YOU ARE INVITED TO ATTEND OUR 79<sup>TH</sup>

# ANNUAL GENERAL MEETING

#### AGM AGENDA

- |   |  |
|---|--|
| 1. Call to Order  | 9. Adoption of Reports                                     |
| 2. Introduction of Officers   | 10. Report on Attendance                                   |
| 3. Adoption of Agenda   | 11. Directors' Election Results                            |
| 4. Appointment of Recording Secretary                                   | 12. New Business   |
| 5. Adoption of Minutes of the 78 <sup>TH</sup> AGM, held April 30, 2019 | 13. Appointment of Auditors                                |
| 6. Business Arising Out of the Minutes                                  | 14. Motion to Authorize the Directors to Set the Audit Fee |
| 7. Directors', CEO and Financial Report                                 | 15. Member Questions and Comments                          |
| 8. Auditors' Report   | 16. Good and Welfare                                       |
|   | 17. Adjournment  |

#### NOTICE OF AGM

79<sup>TH</sup> ANNUAL  
GENERAL MEETING OF  
SUNSHINE COAST CREDIT UNION  
TUESDAY, APRIL 21<sup>ST</sup>, 2020, 7:00 PM  
RAVEN'S CRY THEATRE  
5555 SUNSHINE COAST HWY  
SECHelt, BC

ISSUED: March 2020

**Discover our complete Annual Report online at [www.sunshineccu.com/Report](http://www.sunshineccu.com/Report) or in-branch:**

Governance Report  
Management Discussion and Analysis  
Consolidated Financial Statements  
Community Enrichment Report  
Credit Union Rules

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# AUDITOR'S REPORT

REPORT OF THE INDEPENDENT AUDITOR  
ON THE SUMMARY CONSOLIDATED FINANCIAL STATEMENTS

*To the Members of Sunshine Coast Credit Union,*

## Opinion

The summary consolidated financial statements, which comprise the summary consolidated statement of financial position as at December 31, 2019, the summary consolidated statements of earnings and comprehensive income and consolidated statement of changes in members' equity for the year then ended, are derived from the audited consolidated financial statements of Sunshine Coast Credit Union (the "Credit Union") as at December 31, 2019.

In our opinion, the accompanying summary consolidated financial statements are a fair summary of the consolidated financial statement, in accordance with Article 128 of the Financial Institutions Act of BC.

## Summary Consolidated Financial Statements

The summary consolidated financial statements do not contain all the disclosures required by International Financial Reporting Standards. Reading the summary consolidated financial statements and the auditor's report thereon, therefore, is not a substitute for reading the Credit Union's audited consolidated financial statements and the auditor's report thereon.

The summary consolidated financial statements and the audited consolidated financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

## The Audited Consolidated Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on those consolidated financial statements in our report dated February 26, 2020.

## Management's Responsibility for the Summary Consolidated Financial Statements

Management is responsible for the preparation of the summary consolidated financial statements in accordance with Article 128 of the Financial Institutions Act of BC.

## Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary consolidated financial statements are a fair summary of the audited consolidated financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard 810, Engagements to Report on Summary Financial Statements.

Vancouver, Canada  
February 26, 2020

## Grant Thornton LLP

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# FINANCIAL RESULTS

## SUMMARY CONSOLIDATED STATEMENT OF FINANCIAL POSITION

December 31	2019	2018
<b>Assets</b>		
Cash and cash equivalents	\$ 12,131,672	\$ 13,704,912
Loans	672,171,222	624,231,941
Investments and other assets	72,006,802	61,043,535
Property, equipment and intangible assets	5,030,505	5,189,955
<b>Total assets</b>	<b>\$ 761,340,201</b>	<b>\$ 704,170,343</b>
<b>Liabilities and members' equity</b>		
Secured borrowings	\$ 46,198,218	\$ 50,751,396
Deposits	667,546,957	607,149,814
Payables and other liabilities	1,599,976	3,931,382
Patronage and investment shares	2,479,612	2,631,897
Retained earnings	43,624,830	40,277,817
Accumulated other comprehensive loss	(109,392)	(571,963)
<b>Total liabilities and members' equity</b>	<b>\$ 761,340,201</b>	<b>\$ 704,170,343</b>

Signed on behalf of the Board of Directors by:



**John Wiseman**  
Chairperson



**Richard Wilson**  
1<sup>st</sup> Vice Chairperson

## SUMMARY CONSOLIDATED STATEMENT OF CHANGES IN MEMBERS' EQUITY

Year ended December 31, 2019

	Patronage and Investment Shares	Retained Earnings	Accumulated Other Comprehensive Income (loss)	Total
Balance on December 31, 2018	\$ 2,631,897	\$ 40,277,817	\$ (571,963)	\$ 42,337,751
Net earnings	—	3,428,651	—	3,428,651
Other changes	(152,285)	(81,638)	462,571	228,648
<b>Balance on December 31, 2019</b>	<b>\$ 2,479,612</b>	<b>\$ 43,624,830</b>	<b>\$ (109,392)</b>	<b>\$ 45,995,050</b>

## SUMMARY CONSOLIDATED STATEMENT OF EARNINGS & COMPREHENSIVE INCOME

Year ended December 31	2019	2018
Financial income	\$ 28,288,330	\$ 24,021,098
Financial expense	12,415,301	9,176,380
<b>Financial margin</b>	<b>15,873,029</b>	<b>14,844,718</b>
Provision on loans	510,522	584,759
Other income	3,747,685	3,886,640
<b>Operating margin</b>	<b>19,110,192</b>	<b>18,146,599</b>
Operating expenses	15,035,300	13,554,855
<b>Earnings from operations</b>	<b>4,074,892</b>	<b>4,591,744</b>
Distributions to members	9,469	15,212
<b>Earnings before income taxes</b>	<b>4,065,423</b>	<b>4,576,532</b>
Provision for income taxes	636,772	870,908
<b>Net earnings for the year</b>	<b>3,428,651</b>	<b>3,705,624</b>
Other comprehensive income	462,571	224,809
<b>Total comprehensive income for the year</b>	<b>\$ 3,891,222</b>	<b>\$ 3,930,433</b>

Any member or auxiliary member may obtain a free copy of the full financial statements at any branch of the credit union or through our website at [www.sunshineccu.com/Reports](http://www.sunshineccu.com/Reports).

# CEO+CHAIR REPORT



## A year to remember.

With the excitement of a brand-new decade in the air, we'd like to take this opportunity to sincerely thank all of our members for your continued input and support, which drove our shared success.

At Sunshine Coast Credit Union, we see our role as partnering with our members to help us evolve with the ever-changing landscape of the financial industry. We are grateful for your invaluable feedback, which has inspired greater flexibility in the form of many time-saving conveniences that are helping us serve you better.

It was your voice that spurred us to develop a modern, progressive website featuring a new and improved product line. We invested significantly in enhancing security in both online banking and our network, prioritizing the safety and privacy of your data.

With advances like these, our bi-annual survey has returned some of the best member experience ratings to date. Thank you for taking the time to help us improve.

Because of our members' ongoing support and engagement, SCCU grew to \$761 million in 2019 and produced a healthy profit of \$3.4 million. When added to retained earnings, this resulted in a capital base of \$52.3 million – or 100% over the required regulatory amount of 8% - ensuring your credit union remains strong.

Finally, in staying true to our values of giving back to the community, empowerment through education, and concern for those in need, SCCU placed a firm priority on our social impact in 2019 – a mission that will continue to be a focus of your credit union.

Here's to making a positive difference together, all while improving the financial wellness of our members.

*Thank you,*

## PUTTING YOUR EXPERIENCE FIRST



### Enhancing Your Online Experience

Augmenting the digital experience for members with a contemporary and responsive website, eSign and increased INTERAC e-Transfer® limits.



### Making Money Easier to Move

Members can send money globally - quickly and securely - from the comfort of home.



### Extending Service Hours

Members now have greater access to advice and support through our Member Service Centre, which added 300 hours of service annually.



### Rewarding Conscious Choices

With Eco Home Loans, members benefit from preferred interest rates when making purchases that support eco-efficiency.



### Investing for Impact

Through our Impactful Term Deposit, members gain both a financial and social return on their funds.



### Enriching Lives

Supporting the work of more than 75 non-profits in our community through grants and sponsorships.



### Offering Financial Literacy Workshops To All

Building financial wellness of more than 300 community members and students on the Sunshine Coast.



### Giving Back

Our team's passionate and dedicated volunteerism annually, supporting events and initiatives Coast-wide.

Shelley McDade  
CEO, Sunshine Coast Credit Union

John Wiseman  
Chairperson, Board of Directors

## BOARD OF DIRECTORS

John Wiseman  
Chairperson

Richard Wilson  
1st Vice Chairperson

Sue Anne Linde  
2nd Vice Chairperson

Manjit Kang  
Member at Large

Tim Anderson\*

Betty Baxter\*

Chris Fawcus

Cheryl McNicol\*

\*Terms expire at the 2020  
Annual General Meeting

