

Company: Sunshine Coast Credit Union

Job Type: Full Time



Manager, Process Enhancements and Automation

Help Strengthen our Member Centricity and Drive our Business!

We have an exciting opportunity for someone to lead the activities of our credit union's process enhancements and automation activities.

We offer a highly competitive wage, career progression, ongoing learning and development, and an impact on our local communities. This is a remote work arrangement, with travel to the Sunshine Coast as business needs require.

What You'll Do

Under leadership of the Chief Operations Officer, the Manager, Process Enhancements and Automation contributes to enriching member's lives by leading the activities of the credit union's process enhancements and automation functions. The Manager, Process Enhancements and Automation leads Centralized Services' automation process development, project management, process enhancement activities, and other administrative duties as required to increase Centralized Services' productivity and process efficiency.

What Does the Ideal Candidate Bring?

The preferred candidate will have completed a University Degree in Business Administration or equivalent. In addition, the ideal candidate will have four years' relevant experience in the financial industry and two to four years' experience in the technology industry or related experience. We require someone who has process development/enhancement expertise/skills and knowledge of Salesforce. The role also requires an individual with advanced knowledge of automation processes and strong understanding of current technology practices within a rapidly changing environment.

In addition, this position requires an individual who possess' strong analytical, business analytic, project management, and change management skills. The successful candidate will be creative, self-motivated, and results-orientated, while having demonstrated strong interpersonal, communication/negotiation, time management, and problem-solving skills.

An equivalent combination of education and experience will be considered as well as other relevant working experience.

About Sunshine Coast Credit Union (SCCU)

For 80 years, Sunshine Coast Credit Union and their members have been helping build a healthy, strong, vibrant Coast community. We are a full-service financial institution with assets exceeding \$850 million, serving 17,600 plus members in three growing coastal communities in British Columbia. Sunshine Coast Credit Union is committed to enriching the financial well-being of our members and our community.

How to Apply

If you are interested in this exciting opportunity, please submit a current resume and cover letter in confidence to: yourfuture@sunshineccu.net by 3 pm on July 25, 2022. *We thank all candidates for their interest, however, only those selected for an interview will be contacted. Please note, proof of COVID-19 vaccination is required.*